

OUR COMMITMENT TO YOUR AND OUR HEALTH

Welcome to our hotel. We hope you enjoy your time with us!

EVERY DAY WE COMMIT TO:

- 1** Maintain a proper preventive behavior to ensure compliance with hygiene and safety protocols
- 2** Sanitize the room at each departure to ensure the next guest a hygienic and safe environment
- 3** Clean and sanitize common areas several times a day
- 4** Ensure and enforce safety distance
- 5** Sanitize several times a day all surfaces of greatest contact (such as the reception desk, the elevators and the button panels, the handles, the switches, the handrails, the bathrooms of the common areas and the room keys)
- 6** Offer hand sanitizer dispenser in all common areas
- 7** Constantly aerate all environments
- 8** Make disposable gloves and masks available to our guests
- 9** Keep the right distance between the tables in the dining room at the restaurant
- 10** Being as welcoming as ever 😊



PROTECT YOURSELF AND THE OTHERS



HANDS

Wash your hands with soap and water or sanitizer

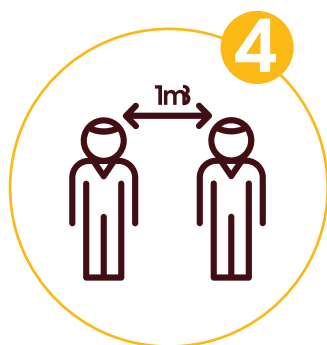


AVOID CONTACT EYES NOSE AND MOUTH

We will hug again, shake hands, but for now, let's say goodbye and keep a safe distance



Do not touch eyes, nose, mouth with unwashed hands



RESPECT THE DISTANCE

Always keep a safety distance of 1 m



COUGHING AND SNEEZING

Cover coughs and sneezes with a tissue or flexed elbow, dispose tissues



MASKS AND GLOVES

Always wear personal protective equipment

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PLEASE KEEP YOUR DISTANCE



**YOUR SAFETY IS OUR
PRIORITY.**

WHAT TO DO IF I MEET SOMEONE?



**NO HANDSHAKE,
KEEP A SAFE DISTANCE,
DO NOT TOUCH EYES,
NOSE, MOUTH WITH
UNWASHED HANDS**

HAND CLEANING*

*Wash hands at least 40-60 sec



Moisten your hands and use soap



Rub your palms



Rub the back of your hands



Rub your fingers together



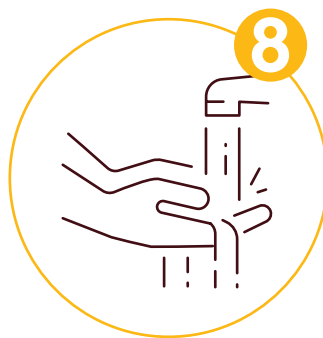
Rub your thumbs



Rub your nails against the palm of the hand



Rub your wrists



Rinse well



Dry your hands

SAFETY OF SURFACES SUBJECTED TO FREQUENT CONTACT

FREQUENTLY CLEAN AND SANITIZE:



Door knobs



Taps and fittings,
sanitary fixtures



Shelves and tables



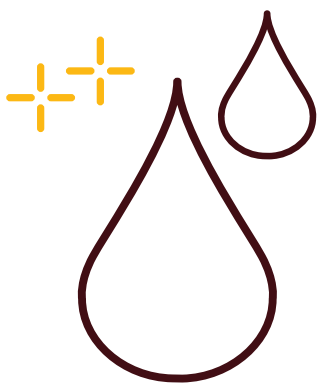
Waste baskets



Mobile phones and
telephones



Card terminals



THIS ROOM HAS BEEN
SANITIZED
WITH A BASE OF HYDROGEN
PEROXIDE TREATMENT
TO ENSURE YOUR HEALTH.